

December 1, 2023

RE: 2023 Customer Newsletter

To Our Valued Customers,

As your water provider, our commitment to you is to provide safe, reliable, and cost-effective water service. Every day, we work hard to uphold this commitment. We would like to take this opportunity to update you on recent activities at Bents Court Water Company.

Capital Improvement Highlights

To improve water quality and reliability, we are excited to announce the following capital improvements have been completed or are underway for Bents Court Water Company:

- **Advanced Metering** – State-of-the-art meters were installed that enhance meter reading, provide leak detection, and improve serviceability.
- **Backflow Prevention Improvements and Program** – All backflow prevention devices were tested, and any failed devices were replaced, per our ongoing backflow prevention program.

Rate Adjustment

To cover continued system capital improvements and operating cost escalations, a rate increase will take effect on January 1, 2024. We appreciate your understanding as we continue to improve and manage Bents Court Water Company.

Payment Methods

Payment methods include checks, recurring AutoPay with ACH or debit/credit card through the online Customer Portal, or “Quick Pay” payments with debit/credit card through the Customer Portal.

Online Bill Pay

To create a Customer Portal to pay online, please visit the Bents Court Water Company webpage on our website. After doing so, click "Pay My Bill. To register for a new account, select "Don't have an account? Register here" and enter your account number, confirm your name and service address, and create a username and password.

Mailing Address

As a reminder, our mailing address has changed as of July 1, 2023. Please send all payments to the below address.

Bents Court Water Company
PO Box 94154
Seattle, WA 98124

From the entire team at Bents Court Water Company, we thank you for the opportunity to serve you.

Sincerely,
Bents Court Water Company