

Account Number: _____ (for office use only)**Customer Information:****Name:** _____**Service Address:** _____**Phone:** _____**Email:** _____**Ownership:** Owner Renter**Billing Information:****Billing Address:** _____**Payment Preference:** Check ACH (Autopay) Credit Card**Service Information:****Customer Type:** Residential Commercial Industrial Institutional
 Other _____**Service Agreement:**

1. The wastewater connection is for the sole use of the **Customer** to receive wastewater service to one property. The **Customer** shall not engage in unauthorized use without the written authorization of the **Utility**. The **Customer** shall not allow any cross-connection or to extend their service line without prior consent from the **Utility**.
2. The **Customer** will refrain from tampering with the **Utility's** facilities. The **Customer** is fully responsible for the customer service line and shall promptly repair all breaks and leaks. The customer service line begins on the customer's side of the customer's property. The **Utility** shall not be responsible for any damage or poor service due to inadequacy of the customer service line or any portion of the customer's plumbing. The **Customer** shall provide **Utility** access to maintain, operate, inspect or replace any existing **Utility** facilities.
3. The **Customer** agrees to pay for wastewater service based on the rates per the **Annual Rate Schedule**. The **Utility** may assess late-payment charges against any account that has an unpaid balance when the next bill is being prepared. The **Utility** may take collections actions on delinquent accounts.
4. The **Customer** agrees that by failure to comply with the terms and conditions stated herein, that the **Utility**, at its option, may suspend, terminate, or take corrective measures as needed. Any expenses associated with the enforcement of this agreement shall be billed to the **Customer**. The **Utility** will hold the property owner liable for all charges for wastewater service, and any other fees applicable, to the address where services are provided. Until paid, any fees and charges unpaid by the **Customer** shall constitute a lien on and against the property served. This lien is perpetual and runs with the land. It is not lost upon transfer of the property to a new owner.
5. The **Customer** is obligated to notify the **Utility** if they plan to move, start or stop service, or if property ownership changes.
6. The **Customer**, by signing, agrees to this Service Agreement.

Name: _____**Date:** _____